

TERMS OF BUSINESS

BOXING LABORATORY

These are the terms and conditions which you agree to by taking part in classes, workshops and personal training at Boxing Laboratory Ltd. If you think that there is a mistake in these terms and conditions please contact us to discuss.

Definitions

‘Applicant’ means someone seeking to purchase and use Boxing Laboratory’s services.

‘Classes and packages’ means all services available for purchase and use at Boxing Laboratory. This includes single classes, packages of multiple classes, unlimited class packages, memberships and personal training.

‘Declaration’ means the waiver which all applicants must sign before participating in any activities at Boxing Laboratory.

‘Personal details’ means the information that must be provided upon registering with Boxing Laboratory. This includes name, address, telephone number, email address and emergency contact details.

‘Registration’ means an applicant that has successfully signed up to purchase and use Boxing Laboratory’s services.

1. About Us

Boxing Laboratory Ltd is a registered company, number 11516403. We operate from Unit 10, Hertfordshire Business Centre, Alexander Road, London Colney, St Albans, AL2 1JG. Our email address is GYM@BOXINGLABORATORY.CO.UK

2. Contacting You

Unless otherwise provided for in these terms and conditions, if Boxing Laboratory has to contact you it will do so by telephone, email or post at the contact telephone number, email address and postal address you provide to us.

3. Health and Safety

Health and Safety is very important to Boxing Laboratory, therefore, all clients must confirm that they have read and understood the declaration before undertaking any classes, workshops or personal training with Boxing Laboratory.

4. Boxing Laboratory Registration

No person may participate in any activities at Boxing Laboratory unless he or she has registered with Boxing Laboratory.

All clients must ensure that they complete and maintain their personal details in Boxing Laboratory’s booking system. This includes as a minimum, full name, telephone number, address, email address and emergency contact details.

A person may only hold, one registration with Boxing Laboratory at any given time.

Boxing Laboratory may require proof of age from any applicant for registration.

Boxing Laboratory may at any time require any person who has attained the age of 16 years but who is under the age of 18 years to produce a written parental consent.

Boxing Laboratory can at any time request further information from a client with respect to his or her personal details or physical or mental health or wellbeing.

Boxing Laboratory may refuse or cancel a registration if it has reason to believe:

- (a) the applicant is under the age of 18 years old, but has not provided proof of ID or produced the requested parental consent; or
- (b) the applicant has one or more other applications for registration outstanding; or
- (c) has not properly completed their personal details, or if any of its content has or may have changed or is or may be incorrect or inaccurate; or

- (d) has not acknowledged or signed the declaration, or any of its content has or may have changed or is or may be incorrect; or
- (e) the registration of that person, or the participation of that person in any Boxing Laboratory activity, would or could prejudice or harm Boxing Laboratory or its business or affairs or any of its other clients, workers, contractors, agents or representatives.
- If Boxing Laboratory refuses an application for registration it will as soon as practicable notify the applicant of the refusal and the reason for it. There is no right of appeal against a refusal, but a refusal does not prevent further applications for Boxing Laboratory registration.

Following notification of the refusal, any contract between Boxing Laboratory and the applicant shall terminate, save that any provision of these terms and conditions that expressly or by implication is intended to come into or continue in force on or after termination shall remain in full force and effect.

5. Purchasing Boxing Laboratory's Services

In the advertising and marketing material any images relating to a class are for illustrative purposes only. Boxing Laboratory may from time to time offer certain classes or packages on certain terms to certain groups, and in particular, may offer special introductory offers to new clients, which for the avoidance of doubt may not be available to existing clients or clients who for whatever reason have at any time cancelled their registration and re-registered with Boxing Laboratory.

From time to time Boxing Laboratory may need to make minor changes to classes or packages of classes to reflect changes in law and to implement improvements to class content.

Purchases of classes and packages may be made online through the Boxing Laboratory website, by telephone, or in person, and must be paid for in full by credit or debit card or cash at the time of purchase.

6. Refunds

Boxing Laboratory will not refund classes and packages that have been used or started. Refunds are at Boxing Laboratory's discretion.

7. Cancellations

From time to time for various reasons beyond its control, such as injury or illness to a trainer or the unavailability of a venue or studio, Boxing Laboratory may need to cancel a class that a client is due to attend. Boxing Laboratory will notify clients' of the cancellation via email. If the client does not have access to emails then he or she must attend Boxing Laboratory reception to be given such notification and confirmation in person.

8. Participation in Boxing Laboratory Sessions

Clients due to participate in a session must arrive at the scheduled venue in good time and be present at the studio ready for participation in the class/PT not later than 5 minutes before the scheduled start time. Clients must check-in to the class at reception.

It is recommended that clients must supply their own hand wraps and gloves for classes that involve boxing.

Clients must ensure that he or she wears clothing and footwear appropriate to the class or PT in which he or she is participating, and avoids unsuitable jewellery or other accessories. If the trainer has reason to believe that any item of clothing or footwear is inappropriate, or any item of jewellery or other accessory is unsuitable, the client will be required to change or remove such item. If the client fails to comply with such a requirement the trainer may require the client to stop all further participation or limit or restrict any further participation as the trainer considers necessary to protect the health and safety of the client, other clients participating in the class, Boxing Laboratory staff, and any other person for the time being present. If further participation is stopped or limited or restricted, the client will not be entitled to any refund of any of the cost of the class or any other compensation.

If at any time during participation in a class/PT a client suffers any injury or illness (however minor), the client must immediately disclose this fact to the trainer. Thereafter the client shall provide such further information relating to the injury or illness as the trainer may reasonably request. If the trainer has reason to believe that the client has any injury or illness which with any further participation would or could be a risk to the health and safety of the client, other clients participating in the class, Boxing Laboratory staff, or any other person for the time being present, the trainer may require the client to stop all further participation or limit or restrict any further participation as the trainer considers necessary to avoid such risk. If further participation is stopped or limited or restricted, the client will not be entitled to any refund of any of the cost of the class or any other compensation.

At the end of a class clients should promptly vacate the studio, taking with them all of their personal belongings and effects. Boxing Laboratory take no responsibility for clients' personal belongings or effects at the studio.

From time to time, Boxing Laboratory will take photos and video recordings for advertising purposes. If a client does not wish to participate, they should make this known to the trainer.

At all times during participation in a class a client must do all such acts and things, and comply with all such directions and instructions, which the trainer taking the class considers necessary to protect the health and safety of the client, other clients participating in the class, Boxing Laboratory staff, and any other person for the time being present.

9. Governing Law

These terms and conditions are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.